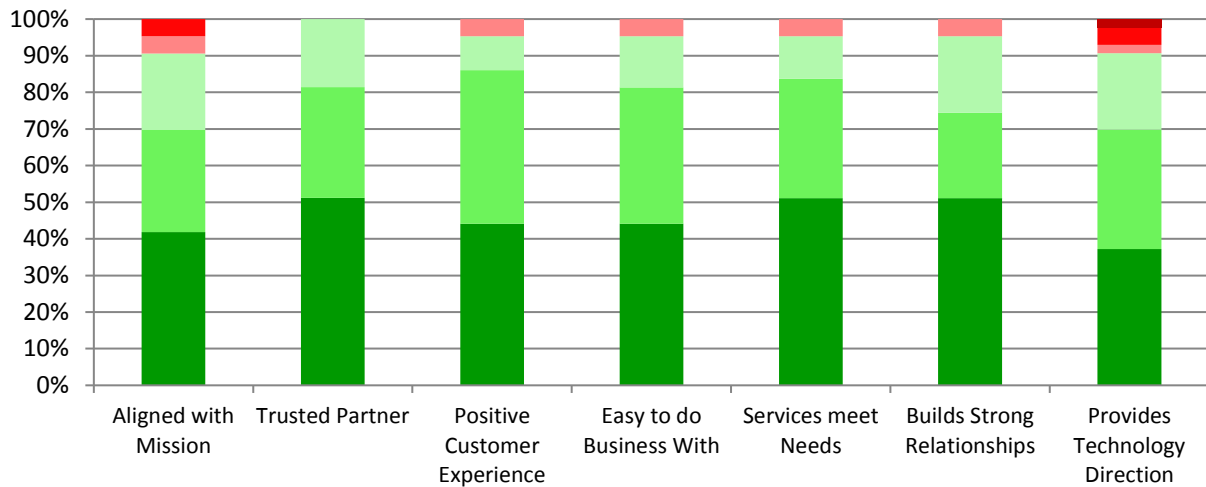




State of North Dakota
Information Technology Department
2015 Customer Survey

Key Performance Indicators

- Strongly Disagree
- Mostly Disagree
- Somewhat Disagree
- Somewhat Agree
- Mostly Agree
- Strongly Agree



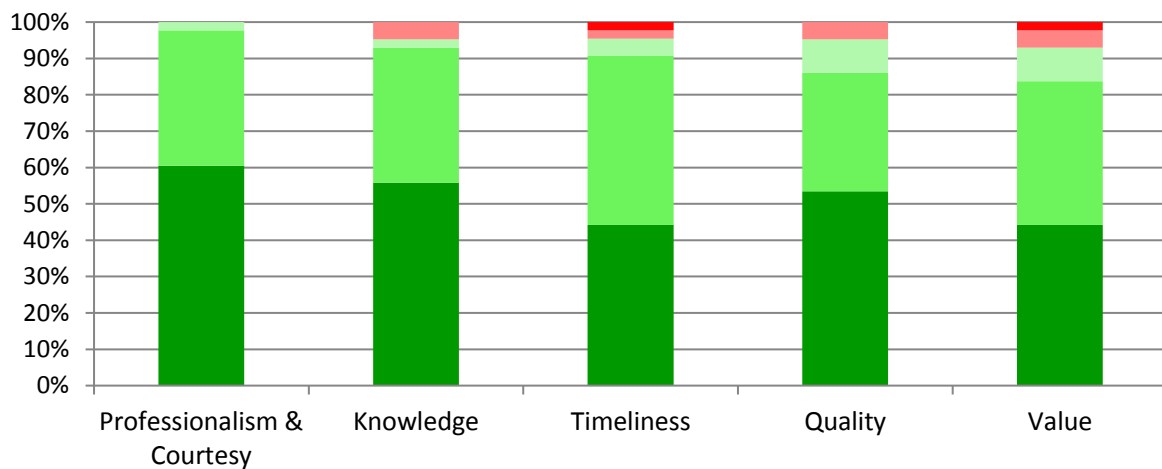
Average Respondents: 43



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Customer Satisfaction Indexes

- Very Dissatisfied
- Mostly Dissatisfied
- Somewhat Dissatisfied
- Somewhat Satisfied
- Mostly Satisfied
- Very Satisfied



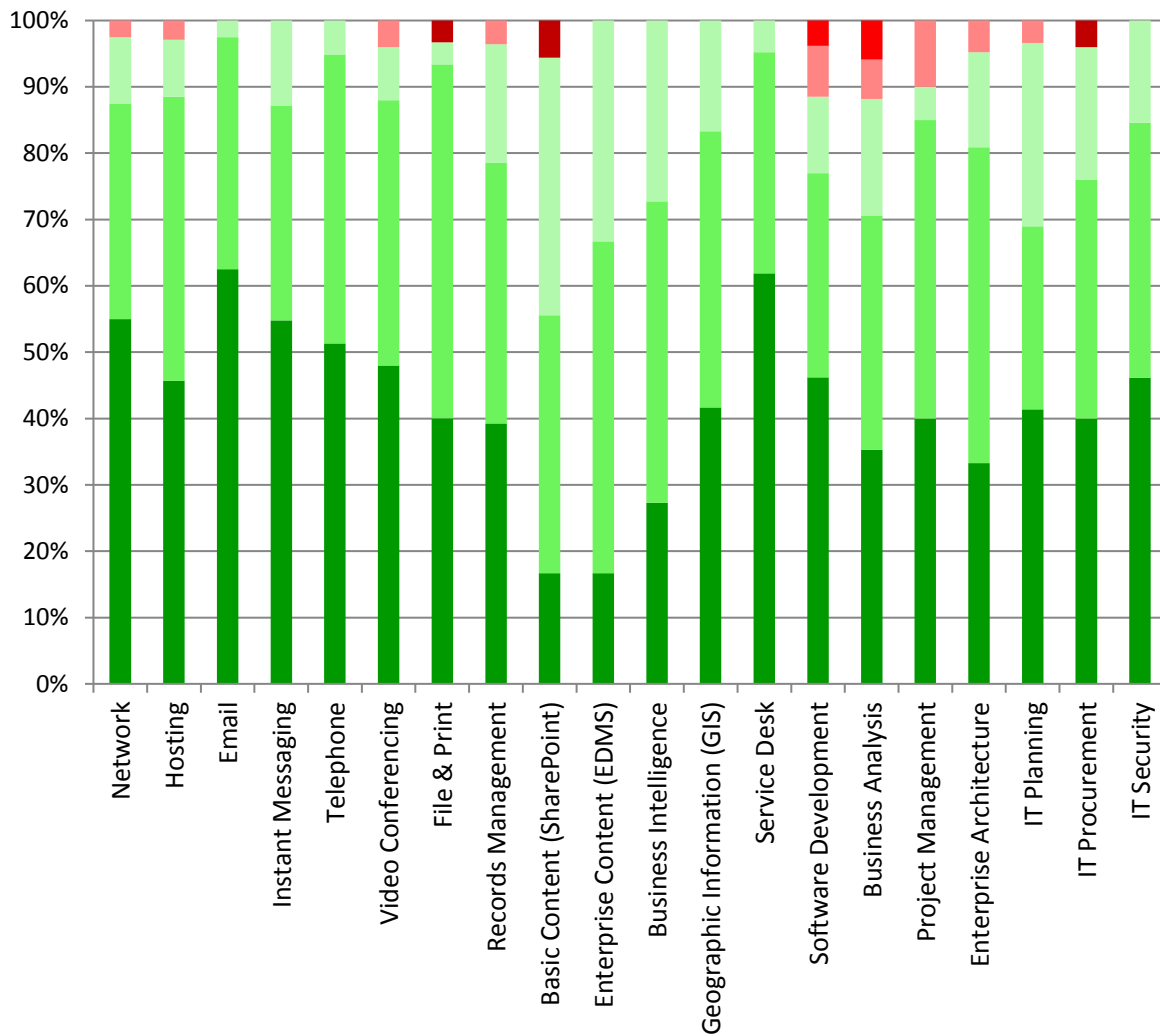
Average Respondents: 43



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Services

- Very Dissatisfied
- Mostly Dissatisfied
- Somewhat Dissatisfied
- Somewhat Satisfied
- Mostly Satisfied
- Very Satisfied



Average Respondents: 27

